Urban Resilience and Impact on Utility Services - Panel Discussion III

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Panel Discussion III

Urban Resilience and Impact on Utility Services

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The government services departments are ill-equipped to provide sufficient services to the people of Karachi. The authorities are solely responsible for lack of provision of services resulting in the city’s dysfunction in the event of natural disasters. The physical existence of service delivery corridors should be notified to the public and a comprehensive plan needs to be put in place to create awareness about the rights of the consumers and utilities service providers. 75% of Karachi today does not experience load-shedding, adding that the illegal encroachment in the city is leading to safety impairment. Currently the eco-system is not conducive for companies to work optimally and that utility corridors are the need of the hour.